

# PatulEND.com Shipping Policy

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## Shipping Policy

Thank you for visiting and shopping at [www.patulend.com](http://www.patulend.com). Following are the terms and conditions that constitute our Shipping Policy.

### Shipment processing time

All orders are ordinarily processed within one business day. Orders are not shipped or delivered on holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow for those additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

## Domestic Shipping Policy

### Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

Shipment method	Estimated delivery time	Shipment cost
USPS Priority Mail	2-5 business days	\$6.70

Delivery delays can occasionally occur.

Handling fee for domestic shipments:	\$12.00
California tax:	\$5.66
Santa Barbara California tax:	\$6.83

### Shipment to P.O. boxes or APO/FPO addresses

[www.patulend.com](http://www.patulend.com) ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

## International Shipping Policy

Shipping charges for your order will be calculated and displayed at checkout.

Shipment method	Estimated delivery time	Shipment cost
USPS Priority Mail	5-7 business days	Varies by Country

Delivery delays can occasionally occur.

Handling fee for International shipments: \$18.00

### **Shipment confirmation & Order tracking**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number. The tracking number will be active within 24 hours.

### **Customs, Duties and Taxes**

[www.patulend.com](http://www.patulend.com) is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

### **Damages**

[www.patulend.com](http://www.patulend.com) is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim using your tracking number from the USPS.

Please save all packaging materials and damaged goods before filing a claim.

## **Returns Policy**

All sales are final. We cannot accept returns of PatulEND<sup>®</sup> nutrient in accordance, with the Health Nutrient Product restrictions policy.